

The SDRCC now offers a resolution facilitation process

May 2, 2006: The SDRCC now offers a resolution facilitation process

Since April 1st, 2006, the Sport Dispute Resolution Centre of Canada (SDRCC) offers an additional process to help you resolve your issues : resolution facilitation.

As a member of the Canadian sport community acting at the national level, you can henceforth receive the assistance of a conflict resolution expert for free and at any time. This expert, a third neutral party, will help all the members involved in a dispute to resolve their conflict in an informal manner, through paths of communication and research of solutions responding to each member's needs and expectations. Moreover, this expert will explain the other options offered by the SDRCC if the attempt to resolve the conflict has not lead to an agreed settlement.

For more information about this new service and its applicable conditions, we invite you to consult the section « Resolution Facilitation » at www.adrsportred.ca/resource_centre/resolution_e.cfm, or to communicate with the resolution facilitator of the SDRCC, Mrs Julie Duranceau, at 1.866.733.7767 ext. 222.

The SDRCC is a not-for-profit corporation created by the Physical Activity and Sport Act (2003, c. 2) and operating at arm's length from government. It offers resources and documentation to help prevent and avoid disputes. Where they cannot be prevented, the SDRCC offers alternative disputes resolution options such as mediation, arbitration and med-arb. For more information about the SDRCC's products and services, please visit www.adrsportred.ca.

See you soon,

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